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Complete and send this form, together with applicable fee(s), to: Mail  
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7590 01/05/2006

BRIAN L MICHEALIS ESQ  
BROWN RUDNICK FREED & GESMER  
18TH FLOOR  
ONE FINANCIAL CENTER  
BOSTON, MA 02111

04/11/2006 CNEGA2 00000056 500365  
01 FC:1501 1400.00 DA  
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I hereby certify that this Fee(s) Transmittal is being deposited with the United States Postal Service with sufficient postage for first class mail in an envelope addressed to the Mail Stop ISSUE FEE address above, or being facsimile transmitted to the USPTO (571) 273-2885, on the date indicated below.

Tracey Simmons	(Depositor's name)
Tracey Simmons	(Signature)
April 5, 2006	(Date)

APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
09/451,592	11/30/1999	KRISHNA MANGIPUDI	20496/2	9253

TITLE OF INVENTION: ~~METHOD AND APPARATUS FOR PROVISIONING, ASSIGNMENT, MEASUREMENT AND AUDIT SERVICES PROVIDED TO CLUSTERED NETWORK SITE USERS, AND TO GENERATE SERVICE LEVEL AGREEMENT REPORTS~~

**METHOD AND APPARATUS FOR IMPLEMENTING A SERVICE LEVEL AGREEMENT**

APPLN. TYPE	SMALL ENTITY	ISSUE FEE	PUBLICATION FEE	TOTAL FEE(S) DUE	DATE DUE
nonprovisional	NO	\$1400	\$0	\$1400	04/05/2006

EXAMINER	ART UNIT	CLASS-SUBCLASS
NGUYEN, THU HA T	2155	709-223000

1. Change of correspondence address or indication of "Fee Address" (37 CFR 1.363).	2. For printing on the patent front page, list (1) the names of up to 3 registered patent attorneys or agents OR, alternatively, (2) the name of a single firm (having as a member a registered attorney or agent) and the names of up to 2 registered patent attorneys or agents. If no name is listed, no name will be printed.	1 Brian L. Michaelis 2 Joseph P. Quinn 3 Brown Rudnick Berlack Israels LLP
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3. ASSIGNEE NAME AND RESIDENCE DATA TO BE PRINTED ON THE PATENT (print or type)

PLEASE NOTE: Unless an assignee is identified below, no assignee data will appear on the patent. If an assignee is identified below, the document has been filed for recordation as set forth in 37 CFR 3.11. Completion of this form is NOT a substitute for filing an assignment.

(A) NAME OF ASSIGNEE (B) RESIDENCE: (CITY and STATE OR COUNTRY)

Network Appliance, Inc..

Sunnyvale, CA

Please check the appropriate assignee category or categories (will not be printed on the patent):  Individual  Corporation or other private group entity  Government

4a. The following fee(s) are enclosed:

4b. Payment of Fee(s):

Issue Fee  
 Publication Fee (No small entity discount permitted)  
 Advance Order - # of Copies 5

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Payment by credit card. Form PTO-2038 is attached.

The Director is hereby authorized by charge the required fee(s), or credit any overpayment, to Deposit Account Number 50-0369 (enclose an extra copy of this form).

5. Change in Entity Status (from status indicated above)

a. Applicant claims SMALL ENTITY status. See 37 CFR 1.27.  b. Applicant is no longer claiming SMALL ENTITY status. See 37 CFR 1.27(g)(2).

The Director of the USPTO is requested to apply the Issue Fee and Publication Fee (if any) or to re-apply any previously paid issue fee to the application identified above. NOTE: The Issue Fee and Publication Fee (if required) will not be accepted from anyone other than the applicant; a registered attorney or agent; or the assignee or other party in interest as shown by the records of the United States Patent and Trademark Office.

Authorized Signature

Date

APRIL 5, 2006

Typed or printed name Mark S. Leonardo

Registration No. 41,433

This collection of information is required by 37 CFR 1.311. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, Virginia 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450.

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**TRANSMITTAL OF PAYMENT OF ISSUE FEE (Large Entity)**  
 O P E  
 (37 CFR 1.311)

Docket No.  
 20496/2-RCE-2

Applicant(s): Krishna Mangipudi et al.

APR 10 2006

APR 10 2006

Application No.	9/451,592	Filing Date	11/30/99	Examiner	Thu Ha T Nguyen	Customer No.	21710	Group Art Unit	2155	Confirmation No.	9253
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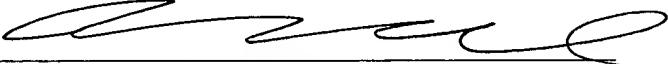
Invention: METHOD AND APPARATUS FOR IMPLEMENTING A SERVICE LEVEL AGREEMENT

Mail Stop Issue Fee  
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Transmitted herewith are the following for the above-identified application.

- Issue Fee Transmittal Form PTOL-85
- Utility Fee: \$ 1400.00       Design Fee: \_\_\_\_\_       Plant Fee: \_\_\_\_\_
- Publication Fee: \_\_\_\_\_
- A check in the amount of \_\_\_\_\_ is attached.
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Signature

Dated: April 5, 2006

Mark S. Leonardo, Esq., Reg. No. 41,433  
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April 5, 2006

(Date)

Tracey Simmons  
 Signature of Person Mailing Correspondence

Tracey Simmons

Typed or Printed Name of Person Mailing Correspondence